

Important information

Dear Visitors,

We will strive to make your visit as relaxing and as safe as possible. To do this, however, we need your help and cooperation, because it is only by acting in concert that we can all get the best out of this very difficult period.

You are asked to comply with the following safety measures:



Minimum interpersonal distance:

Please stay at least 2 metre away from the people surrounding you.



You are required to wear your face mask:

In the Visitor Centre (ticket office area) and in all closed rooms, access is only permitted with FFP2 mask.

Wear a mask in the Garden if it is impossible to keep at the required 2 metre distance.



Disinfectant:

Use the sanitizing products we have placed at your disposal and wash your hands frequently during the visit.



Routes:

For safety reasons, some of the trails and stairways have become one way only. Please follow the signs.



Access to some areas is restricted:

The following areas will remain closed for safety reasons until further notice: the Grotto and the Botanical Underworld.



Museum / Castle:

Access (Castle / Touriseum / exhibition) only with Green Pass.



Restaurant / Café:

Please comply with the safety measures implemented inside the restaurant and in the Palm Café.

♥ Thank you! ♥